

## **Discrimination is Against the Law**

Radiotherapy Centers of Kentuckiana - Louisville complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Radiotherapy Centers of Kentuckiana - Louisville does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Radiotherapy Centers of Kentuckiana - Louisville:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact Christina John.

If you believe that Radiotherapy Centers of Kentuckiana - Louisville has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

**Christina John (Compliance Lead/Designated Privacy Official)**

**3920 B Dupont Square, Suite B**

**Louisville, KY 40207**

**Phone: 502-409-9701**

**Fax: 502-409-9717**

**Email: [Christina.John@usoncology.com](mailto:Christina.John@usoncology.com)**

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Christina John (Compliance Lead/Designated Privacy Official) is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance Services (KY)

**ATTENTION:** Language assistance services, free of charge, are available to you. Call 1-502-409-9701.

Language	Tagline
<b>Español (Spanish)</b>	ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-502-409-9701.
<b>繁體中文 (Chinese)</b>	注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-502-409-9701。
<b>Tiếng Việt (Vietnamese)</b>	CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-502-409-9701.
<b>한국어 (Korean)</b>	주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-502-409-9701.
<b>Tagalog (Tagalog – Filipino)</b>	PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-502-409-9701.
<b>Русский (Russian)</b>	ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-502-409-9701.
<b>العربية (Arabic)</b>	رقم 1-502-409-9701 ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم
<b>Français (French)</b>	ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-502-409-9701.
<b>Deutsch (German)</b>	ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-502-409-9701.
<b>日本語 (Japanese)</b>	注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-502-409-9701.
<b>Oroomiffa (Oromo)</b>	XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-502-409-9701.
<b>Srpsko-hrvatski (Serbo-Croatian)</b>	OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-502-409-9701.
<b>नेपाली (Nepali)</b>	ध्यान ॥दनुहोसः तपाइले नेपाल ॥ बोल्नहन्छ भन तपाइको ॥निम्त भाषा सहायता सवाहरु ॥नःशल्क रूपमा उपलब्ध छ । फोन गनुहोसर् ॥1-502-409-9701.
<b>Ikirundi (Bantu – Kirundi)</b>	ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-502-409-9701.
<b>Deutsch (Pennsylvania Dutch)</b>	Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-502-409-9701.